

Thursday, March 28, 2019 DoubleTree Hotel Westborough, MA



Conference Agenda

9 a.m.	Conference Registration/Coffee/Networking	Ballroom Foyer
10 a.m.	Welcome	Ballroom
	Matt Noyes, Director of Trustee & Governmental Relations, MA Department of Higher Education	
10:10 a.m.	Opening Remarks: The Equity Framework	Ballroom
	Chris Gabrieli, Chair, MA Board of Higher Education	
	Carlos E. Santiago, Commissioner, MA Department of Higher Education	
11:10 a.m.	Break	
11:25 a.m.	Modeling Use of the Performance Measurement Tool	Ballroom
	Carlos E. Santiago, Commissioner, MA Department of Higher Education	
	Chris Gabrieli, Chair, MA Board of Higher Education	
	Jonathan Keller, Senior Associate Commissioner for Research & Planning, MA Department of Higher Education	
12:25 p.m.	Lunch	
12:45 p.m.	Keynote: The Role of Trustees in Achieving Equity and Inclusion	Ballroom
	James E. Lyons, Sr., AGB Senior Consultant/ President Emeritus California State University Dominguez Hills	
1:45 p.m.	Break	
2 p.m.	Breakout Sessions	
	Enterprise Risk Management: Anticipating and Mitigating Threats to Higher Education Institutions	Jonathan
	Amanda Botelho Robbins, Campus Safety Advisor, MA Department of Higher Education	
	Comprehensive Presidential Evaluations	Chandler
	Constantia T. Papanikolaou, General Counsel, MA Department of Higher Education	
	Merrill P. Schwartz, Senior Vice President, Association of Governing Boards of Universities and Colleges	
	Using Dashboards to Make Institutional Decisions as a Consequential Board Member	Baldwin
	Matt Noyes, Director of Trustee & Governmental Relations, MA Department of Higher Education	
	Board Self-Assessment: Determining Strengths, Challenges, and a Path Toward Effective Board Performance	Edgewood
	James E. Lyons, Sr., AGB Senior Consultant/ President Emeritus California State University Dominguez Hills	
	Massachusetts' Higher Education Policy Initiatives	Autumn
	Carlos E. Santiago, Commissioner, MA Department of Higher Education	
	Elena Quiroz-Livanis, Chief of Staff and Director of Academic Policy & Student Success, MA Department of Higher Education	
3 p.m.	Program Ends	

Post Conference Meetings

3:15 p.m.	MA Community Colleges Trustees' Association Meeting	Viking
3:30 p.m.	Post-Conference Session for Board Liaisons	Baldwin

AGB Presenters



Dr. James E. Lyons, Sr. has served in a number of administrative positions in higher education, including five university presidencies. Most recently he served as the interim president of both the University of the District of Columbia and Dillard University. From 2007 to 2010, he served as secretary of the Maryland Higher Education Commission, where he helped to establish policies for Maryland's public and private colleges and universities. From 1999 to 2007, Lyons served as president of California State University Dominguez Hills, a Hispanic serving university, making him one of the first presidents to have served at the helm of both an HBCU and HSI. Prior to moving to California, he served as president of Jackson State University, president of Bowie State University, vice president for academic affairs at Delaware State University, and vice president for academic affairs at Barber-Scotia College. Lyons has served on numerous boards, commissions, and

committees including the American Council on Education, National Institutes of Health's Task Force on At Risk Drinking, US Dream Academy, and two Blue Ribbon Commissions reviewing higher education in Louisiana. Lyons currently serves as a member of the board of trustees of Dillard University and Alliant International University. He also served on the board of trustees of Philadelphia College of Textiles and Science, now Philadelphia University. Lyons attended the University of Connecticut, where he earned a bachelor's degree in Spanish, a master's in student personnel, and a Ph.D. in professional higher education administration. He has also attended the Harvard Institute for Education Management.



Merrill P. Schwartz, Ph.D., is senior vice president for AGB Consulting for the Association of Governing Boards of Universities and Colleges (AGB). Schwartz's primary responsibility is managing a consulting practice of governance experts serving AGB member colleges, universities, systems, and foundations. As a member of AGB's leadership team, she contributes to developing and achieving the organization's strategic plan and goals. Previously, as AGB's director of research, Schwartz was responsible for conducting research on and writing about trusteeship, governance, and the academic presidency. Schwartz's research projects and publications include: "College Prices, Costs, and Outcomes: Who's Minding the Gap between Higher Education and the Public?" (2012), and "Faculty, Governing Boards, and Institutional Governance" (2010). She is a frequent presenter at AGB and other higher education association conferences and regular

contributor to Trusteeship magazine. Schwartz earned a Ph.D. in higher education administration and leadership from the University of Maryland and MPA and BA degrees from the University of Massachusetts at Amherst.

Conference Materials

The conference materials will be available on the DHE website following the conference. We will send out a post-conference email with a link to the materials.

Conference Survey

Please take a moment to fill out the conference survey https://www.surveymonkey.com/r/2019Trustees

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